

**FREQUENTLY ASKED QUESTION (FAQ) FOR
PEWARISAN ASNB CAMPAIGN 2024
("Campaign")**

| NO. | QUESTION | ANSWER | | | | | | | | | |
|-----|---|--|--|-------------|------------------|----|--------------------------------------|-------|----|---|------|
| 1 | What is the "Pewarisan ASNB Campaign 2024"? | <p>The Campaign is to encourage existing and new ASNB unit holders ("UH") aged 18 years old and above to subscribe to the Hibah Amanah or Trust Declaration services also known as Pewarisan ASNB as an estate planning instrument for faster and easier claim of ASNB investment by the beneficiary after their demise.</p> <p>To enjoy the Campaign offer, application for the Pewarisan ASNB's services can be done as follows:</p> <p>(i) Perform online pre-registration at myASNB portal, or (ii) Apply directly at ASNB branches</p> <p><i>[Participants can refer to FAQ nos. 9 and 11 for details on the application process.]</i></p> | | | | | | | | | |
| 2 | What are the promotions being offered during this Campaign? | <p>Participant who fulfils the criteria of this Campaign will enjoy the following offer, which will be accorded to Participant who performs online pre-registration or direct application at ASNB branches and the processing of the Pewarisan ASNB application must be done and completed within Campaign Period:-</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 5%;"></th> <th style="text-align: center;">Description</th> <th style="text-align: center;">Registration Fee</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1.</td> <td>Subscribe to Pewarisan ASNB services</td> <td style="text-align: center;">RM100</td> </tr> <tr> <td style="text-align: center;">2.</td> <td>Invest Ringgit Malaysia Twenty Thousand (RM20,000.00) and above in a <u>single transaction</u> in any of ASNB Fixed Price or Variable Price funds</td> <td style="text-align: center;">Free</td> </tr> </tbody> </table> | | Description | Registration Fee | 1. | Subscribe to Pewarisan ASNB services | RM100 | 2. | Invest Ringgit Malaysia Twenty Thousand (RM20,000.00) and above in a <u>single transaction</u> in any of ASNB Fixed Price or Variable Price funds | Free |
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| 2. | Invest Ringgit Malaysia Twenty Thousand (RM20,000.00) and above in a <u>single transaction</u> in any of ASNB Fixed Price or Variable Price funds | Free | | | | | | | | | |
| 3 | When is the Campaign period? | The Campaign will commence on 1 st January 2024 until 30 June 2024. | | | | | | | | | |
| 4 | Who is eligible to participate in this Campaign? | <p>The Campaign is open to the following:</p> <p>(i) New and Existing unit holders aged 18 years above. (ii) Must be eligible to subscribe to Pewarisan ASNB's services. (iii) Participant is not a Pewarisan ASNB services subscriber.</p> | | | | | | | | | |
| 5 | What are the criteria to participate in this Campaign? | <ol style="list-style-type: none"> 1. The Participant must be a unit holder with at least one ASNB unit trust fund; 2. Must maintain a minimum balance of 1,000 units (excluding under financing/collateral/Employees' Provident Fund (EPF) Members Investment Scheme) in the unit trust fund that the Participant plans to register under Pewarisan ASNB; 3. Must submit the required completed documents for Pewarisan ASNB (refer to FAQ no. 9 and 11) to any ASNB branches during the Campaign Period. 4. For Participants who performed investment in ASNB Fixed Price or Variable Price funds, the following conditions shall apply:- <ol style="list-style-type: none"> (i) Must invest in any of the Participant's own ASNB account with minimum total investment amount of RM20,000 and above in a <u>single transaction</u>; | | | | | | | | | |

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| | | <p>(ii) Investment must be in the form of cash investment, bank transfer or cheque (excluding fund switching and fund transfer);</p> <p>(iii) Investment via any of the following platform (“Platform”):</p> <ul style="list-style-type: none"> a) Over-the-counter at ASNB’s or agents’ branches * b) myASNB Portal (www.myasnb.com.my) or mobile app * c) Internet banking of ASNB agents d) Automated Teller Machine (“ATM”) / Self Service Terminal (“SST”) of ASNB agents e) Skim Potongan Gaji (“SPG”) (Government and private companies) f) Standing Instruction via Maybank or Bank Simpanan Nasional g) Kiosk machine at related ASNB branches <p><i>Note : * includes ASNB Financial Planning Solution Package (FPSP) where applicable.</i></p> <p>(iv) The investment must be successfully credited into the Participant’s ASNB account at the point of submission of Completed Documents at ASNB branches; and</p> <p>(v) Any redemption made by Participant from any ASNB funds he/she has prior to or during the point of submission of Pewarisan ASNB application at ASNB branches will disqualify the Participant from the Campaign offer.</p> <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p> |
| 6 | <p>Can I participate in this Campaign if I do not have an ASNB account?</p> | <p>No. You need to open an ASNB account first.</p> <p>You can register for an ASNB account at any ASNB or Agents’ branches or through online via myASNB app. The required document is your identity card.</p> |
| 7 | <p>I am not a myASNB portal registered user, so how can I participate in this Campaign?</p> | <p>1. If you plan to perform online pre-registration for Pewarisan ASNB, you need to register as a user of myASNB portal before you can perform the online pre-registration.</p> <p>For existing UHs, you need to make sure you have updated your mobile phone number at any ASNB or Agents’ branches before registering for myASNB portal.</p> <p>2. You can also register for Pewarisan ASNB directly at ASNB branches during the Campaign Period.</p> |
| 8 | <p>I have investments in ASB and ASN Sara 1. I have already subscribed to Pewarisan ASNB for my ASB. I would like to participate in this Campaign and subscribe to Pewarisan ASNB for ASN Sara 1. Will I be eligible for the Campaign offer?</p> | <p>No. This Campaign applies to new registration of Pewarisan ASNB application.</p> <p>The UH can subscribe for additional unit trust funds to their existing contract or register for additional contract at ASNB branches.</p> <p>Please refer to the ASNB website for more information.</p> |

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|---------|---|---|---------|-------------|--------|--|--------|---|--------|--|
| 9 | <p>After I have performed online pre-registration for Pewarisan ASNB via myASNB portal, is the registration process completed?</p> | <p>No.</p> <p>Below are the steps that the Participant will need to follow to complete the Pewarisan ASNB application process:</p> <table border="1" data-bbox="595 365 1474 920"> <thead> <tr> <th data-bbox="595 365 708 398">Process</th> <th data-bbox="708 365 1474 398">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="595 398 708 465">Step 1</td> <td data-bbox="708 398 1474 465">Complete the online pre-registration via myASNB portal at www.myasnb.com.my</td> </tr> <tr> <td data-bbox="595 465 708 757">Step 2</td> <td data-bbox="708 465 1474 757"> <ul style="list-style-type: none"> ▪ Print and complete the documents below (“Complete Documents”): <ul style="list-style-type: none"> (i) Power of Attorney (ii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses that has been verified as true from the original copy; (iii) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/guardian and witnesses (for Hibah Amanah application only) </td> </tr> <tr> <td data-bbox="595 757 708 920">Step 3</td> <td data-bbox="708 757 1474 920"> <ul style="list-style-type: none"> ▪ Submit the Complete Documents as stated in Step 2 and complete the registration at the nearest ASNB branch within 90 days from the date of submission of the online pre-registration. If the submission to ASNB branch is done after 90 days, the Participant will need to re-perform the online pre-registration. </td> </tr> </tbody> </table> <p><i>Note: 1. The Participant is advised to book for an appointment via ASNB website at www.asnb.com.my. 2. Submission of complete documents must be done during the Campaign Period from 1 January 2024 – 30 June 2024 to be eligible for the Campaign Offer. 3. *Latest application Form PH1A/PH1B (V.01/2021) and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</i></p> | Process | Description | Step 1 | Complete the online pre-registration via myASNB portal at www.myasnb.com.my | Step 2 | <ul style="list-style-type: none"> ▪ Print and complete the documents below (“Complete Documents”): <ul style="list-style-type: none"> (i) Power of Attorney (ii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses that has been verified as true from the original copy; (iii) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/guardian and witnesses (for Hibah Amanah application only) | Step 3 | <ul style="list-style-type: none"> ▪ Submit the Complete Documents as stated in Step 2 and complete the registration at the nearest ASNB branch within 90 days from the date of submission of the online pre-registration. If the submission to ASNB branch is done after 90 days, the Participant will need to re-perform the online pre-registration. |
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| 10 | <p>What happens if I submit the completed documents to any ASNB branches after 90 days of my online pre-registration submission?</p> | <p>The pre-registration is no longer valid.</p> <p>The Participant can either perform the following options to register and eligible for Campaign offer :</p> <ul style="list-style-type: none"> (i) Re-perform the online pre-registration and submit the Complete Documents at ASNB branch within ninety (90) days upon submission of online pre-registration and must be within Campaign Period; or (ii) Register for Pewarisan ASNB’s services directly at ASNB branch during the Campaign Period. | | | | | | | | |
| 11 | <p>Can I register for Pewarisan ASNB directly at ASNB branches instead of doing online pre-registration at myASNB portal?</p> | <p>Yes. The Participant is advised to book for appointment via ASNB website at www.asnb.com.my.</p> <p>Below are the steps that the Participant will need to follow to complete the Pewarisan ASNB application process:</p> <table border="1" data-bbox="595 1637 1474 2092"> <thead> <tr> <th data-bbox="595 1637 708 1671">Process</th> <th data-bbox="708 1637 1474 1671">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="595 1671 708 1715">Step 1</td> <td data-bbox="708 1671 1474 1715"> <ul style="list-style-type: none"> ▪ Go to the nearest ASNB branch. </td> </tr> <tr> <td data-bbox="595 1715 708 2018">Step 2</td> <td data-bbox="708 1715 1474 2018"> <ul style="list-style-type: none"> ▪ Print and complete the documents below (“complete documents”): <ul style="list-style-type: none"> (i) Application Form PH1A / PH1B* (ii) Power of Attorney (iii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses; (iv) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/ guardian and witnesses (for Hibah Amanah application only) </td> </tr> <tr> <td data-bbox="595 2018 708 2092">Step 3</td> <td data-bbox="708 2018 1474 2092"> <ul style="list-style-type: none"> ▪ Submit the Complete Documents as stated in Step 2 to complete the application process. </td> </tr> </tbody> </table> | Process | Description | Step 1 | <ul style="list-style-type: none"> ▪ Go to the nearest ASNB branch. | Step 2 | <ul style="list-style-type: none"> ▪ Print and complete the documents below (“complete documents”): <ul style="list-style-type: none"> (i) Application Form PH1A / PH1B* (ii) Power of Attorney (iii) Certified true copy of identification documents of the donor, donee(s)/guardian(s), and witnesses; (iv) Offer and Acceptance Form PH1A(A)* (Akad) which has been signed by the donor, donee(s)/ guardian and witnesses (for Hibah Amanah application only) | Step 3 | <ul style="list-style-type: none"> ▪ Submit the Complete Documents as stated in Step 2 to complete the application process. |
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| | | <p><i>Note: 1. The Participant is advised to book for an appointment at ASNB branch via ASNB website at www.asnb.com.my.</i></p> <p><i>2. Submission of complete documents must be done during the Campaign Period from 1 January 2024 – 30 June 2024 to be eligible for the Campaign Offer.</i></p> <p><i>3. *Latest application Form PH1A / PH1B (V.01/2021) and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</i></p> |
| 12 | <p>Can I make an investment in ASNB Fixed Price/ Variable Price funds fund that is lower than the minimum amount criteria for the Campaign and apply for Pewarisan ASNB?</p> | <p>Yes, you can. However, you will not be entitled for the Campaign offer of free registration fee.</p> <p>You will be entitled to the Campaign offer of discounted registration fee of RM100.</p> |
| 13 | <p>I invested RM20,000 in my ASNB Fixed Price/Variable Price fund on 17th December 2023. I submitted the complete Pewarisan ASNB application documents at ASNB branch in January 2024. Will I be eligible for the campaign offer of free registration fee?</p> | <p>You will not be eligible for the Campaign offer of free registration fee for Pewarisan ASNB as the investment was made before the Campaign Period.</p> <p>However, you will be entitled to the Campaign offer of discounted registration fee of RM100.</p> |
| 14 | <p>I invested in my ASNB Fixed Price/Variable Price funds totalling RM30,000 in three transactions. Will I be eligible for the campaign offer?</p> | <p>You will be <u>eligible</u> for the Campaign offer of free registration fee for Pewarisan ASNB if either one of the three transactions meet the required minimum investment amount of RM20,000.</p> <p><i>[Participants can refer to FAQ nos. 2 and are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p> |
| 15 | <p>I invested RM30,000 in one of my ASNB Fixed Price/Variable Price funds in October. On 16th April 2024, I submitted the complete Pewarisan ASNB application documents at ASNB branch. On 17th June 2024, I made redemption from one of my ASNB Fixed Price/ Variable Price funds. Will I be eligible for the Campaign offer of free registration fee?</p> | <p>You will be eligible for the Campaign offer of free registration fee for Pewarisan ASNB as the redemption is made after the submission of Pewarisan ASNB application at ASNB Branch.</p> <p>Refer to FAQ no. 5 for explanation on redemption.</p> <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p> |
| 16 | <p>I invested RM20,000 in one of my ASNB Fixed Price/Variable Price funds in October. On 7th February 2024, I made redemption from one of my ASNB Fixed Price/Variable Price funds. On 28th June 2024 I submitted the complete</p> | <p>You will not be eligible for the Campaign offer of free registration fee for Pewarisan ASNB because redemption was made before the submission of Pewarisan ASNB application at the ASNB branch.</p> <p>However, you will be entitled to the Campaign offer of discounted registration fee of RM100.</p> <p>Refer to FAQ no. 5 for explanation on redemption.</p> |

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| | <p>Pewarisan ASNB application documents at ASNB branch. Will I be eligible for the Campaign offer of free registration fee?</p> | <p><i>[Participants are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.]</i></p> |
| 17 | <p>Can I submit the completed Pewarisan ASNB documents to ASNB Agents?</p> | <p>Currently, only Maybank branches are offering the Pewarisan ASNB service.</p> <p>However, the Campaign offer for Pewarisan ASNB is valid at ASNB branches only.</p> |
| 18 | <p>How long will it take for me to receive my Pewarisan ASNB contract after submission of completed documents and payment of fee?</p> | <p>UH will receive the Pewarisan ASNB contract via post between 40 days to 70 days from the submission date of the complete documents at ASNB branches. The document will be mailed to UH's registered address recorded at the time of registration at ASNB.</p> <p>UH can request to collect the contract at the ASNB branch where submission is made. For self-collect, ASNB will contact the UH.</p> |
| 19 | <p>Whom should I contact if I need any further clarification or service enquiry?</p> | <p>You may contact ASNB Customer Service Centre at 03 -7730 8899 or via email at asnbcare@pnb.com.my</p> |